



**PEOPLE'S
BANK**
THE PULSE OF THE PEOPLE >>

People's Internet Banking User Manual

Information Technology Department

People's Bank Internet Banking - User Instructions for Personnel & Corporate users - Document (Draft)

The solution encloses the following options. (first phase)

1. Current Balance/Available Balance.
2. Recent transactions.
3. Unrealized cheque Details
4. Transaction history (as user requested)
5. Change user profile.
6. Change password.
7. Mail facility
8. Frequently Asked Questions (FAQ)

Implementation stages

The implementation of this solution is broken up (technically) in to two stages.

Stage One:

1. Current Balance/Available Balance.
2. Recent transactions
3. Change user profile
4. Change password
5. Frequently Asked Questions (FAQ)

Stage Two:

1. Transfer funds
2. Bill payments.

Note : Currently Internet banking is available only within the **CORE banking Branch network.**

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1. List of accounts
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5. Change / Reset User Password
6. Send Message to Branch Manager
7. Edit a User Profile
8. FAQ (Frequently Asked Questions)
9. Log out

1. User registration.

1. Personnel banking users – Online Registration.
(www.ebank.peoplesbank.lk)
2. Corporate users – Required to submit a duly filled application with required documents to the relevant Branch.
(Application available at www.ebank.peoplesbank.lk)



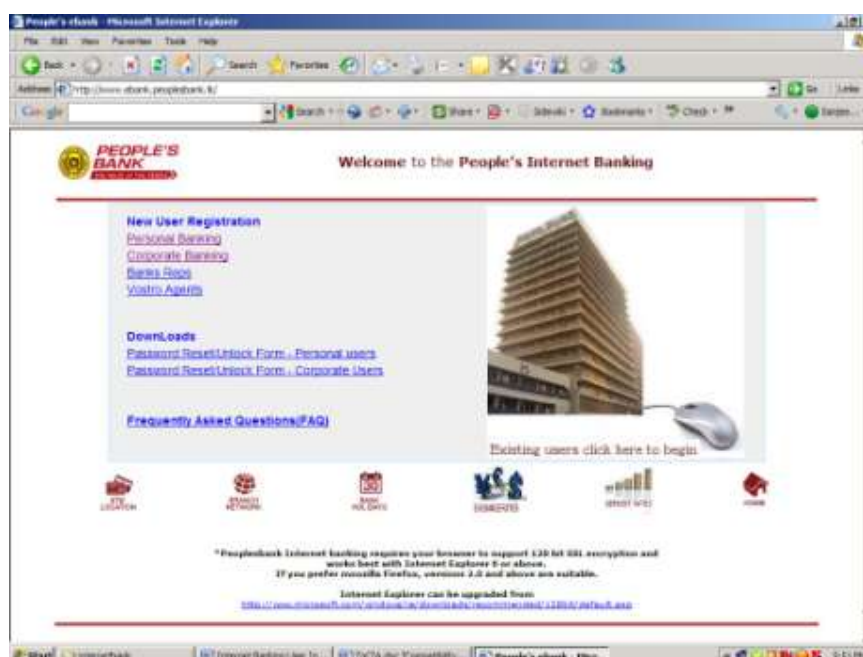
3. Personnel users - Click "Personnel Banking". The Registration form will appear as below. Fill the form with required information and click **submit**. Take a printed copy for reference. Within 03 working days of successful submission, the user has to activate his/her Internet banking account by visiting the relevant branch.

A screenshot of the "New User Registration" form in a Microsoft Internet Explorer browser window. The form is titled "Application for Internet Banking Facility". It is divided into two main sections: "Personal Details of the Account Holder" and "User Name And Password". The "Personal Details" section includes fields for "Full Name", "NIC Number", "E-mail", "Confirm E-mail", "Telephone Number" (with sub-fields for Home, Office, and Mobile), and "Postal Address". There are also dropdown menus for "Start Date" and "Citizenship". The "User Name And Password" section includes fields for "User ID", "Password", and "Retype password", along with a "Check Availability" button. A "Back" button is located in the top right corner. The browser's address bar shows the URL "http://www.ebank.peoplesbank.lk/web/InternetBanking.htm".

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- http://www.peoplebank.intl/operate.pdf - Microsoft Internet Explorer
- File Edit View Favorites Tools
- Back Forward Stop Home Search Favorites
- Address: http://www.peoplebank.intl/operate.pdf
- Google Search
- People's Bank
- Application for People's Bank Internet Banking Facility by Corporate Bank
- Please complete on User ID for the below information to receive the People's Bank Internet Banking Facility
- Name of the Facility
- Initial Account No. of the Facility
- Branch Office (Please click on the dropdown list as an address)
- User Name in Full
- Short Name
- VEC Number
- Designation
- Service No.
- Telephone No. (Office)
- Fax No.
- E-mail Address
- I confirm having read and understand the "Terms & Conditions" of People's Bank Internet Banking Facility and agree to abide by them
- Initial
- Signature
- Authorization Details
- Name
- Sign date
- Date
- Designation

After the activation process, a user can login to the system.

9. In the browser, enter “ www.ebank.peoplesbank.lk” and click on the picture display. (According to user’s browser security settings, a security warning may be displayed, user should accept this security warning, also the pop-up windows should be enabled)



10. System will automatically open another window which display a login form. To enter into the system the user needs to enter a User ID and a password.



3. After successful login

1. **List of accounts**

The browser shows the list of registered accounts and their balances.



2. Balance Inquiry

A user can inquire his/her or corporate account details as follows.

Select the account to be inquired from the list. The browser shows the summary of account details as following.

- Account number
- Account type
- Account balance
- Recent/Last seven transactions

The screenshot shows the 'Quick View' page for account 204200100001005. The page displays the account number, category (Savings account), available balance (11,867.78), and current balance (11,867.78). Below this, a table shows the recent/last seven transactions.

Date	Type	Amount	Balance	Reference
2010-10-08	D	35,000.00	11,867.78	718 / 0063174502/STH-MALAYS SERV
2010-10-08	D	66.82	21,570.79	1011-D.Yar 300610
2010-10-07	C	15,547.95	22,038.21	204-MEDICAL CLAIMS
2010-10-02	D	3,500.00	8,498.26	338 / 0062502570/STH-40TTTWA BRA
2010-09-30	C	120.32	8,996.26	
2010-09-29	D	35,000.00	8,873.94	704 / 0062422529/STH-MALAYS SERV
2010-09-29	D	25,000.00	23,873.94	704 / 0062397350/STH-40TTTWA BRA

3. Transaction history

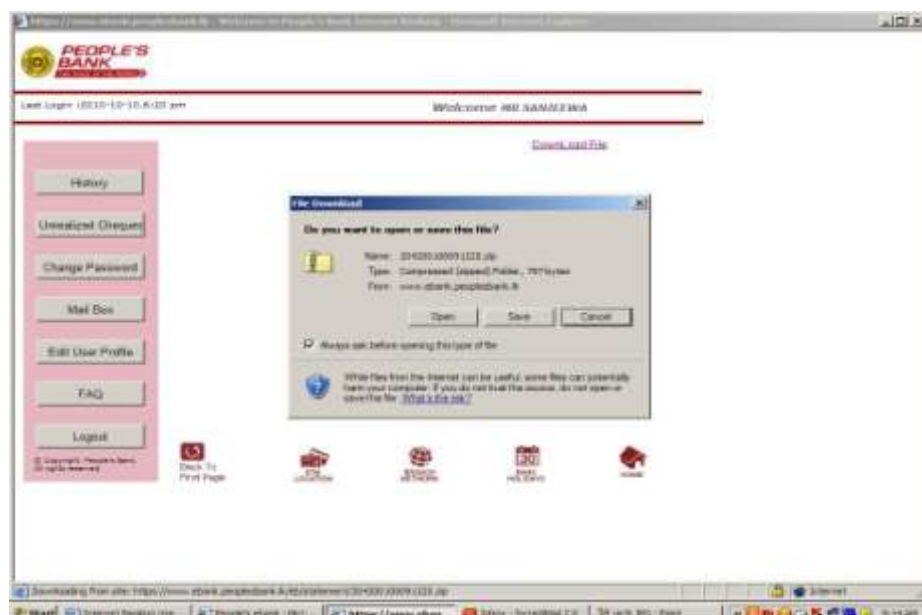
- Click on the "History" button.
- Select the account if a user has more than one account.
- Give the desired date range by selecting the calendar or type the exact dates according to the given date format.
- If a user wishes to download transactions in TXT format, He/She needs to select the "Download" option and press submit button.

The screenshot shows the 'Account History' page. It includes a sidebar with navigation buttons (History, Unreconciled Cheques, Change Password, Mail Box, Edit User Profile, FAQ, Logout) and a main content area. The main content area has a dropdown menu for 'Account Number' (currently showing 204200100001005), input fields for 'Date From (yyyy-mm-dd)' and 'Date To (yyyy-mm-dd)', and radio buttons for 'View' and 'Download'. A 'Submit' button is also present.

- The browser will show the required user details.



- If the user selects "Download" option, the system will pop-up the File Download option.



4. Inquiry on Unrealized Cheques

If the user's account has unrealized cheques, by selecting "**Unrealized Cheques**" option, the system will show the cheque details. The option is only valid for Savings, Current and NRFC accounts.

The screenshot shows the 'Unrealized Cheques' page. On the left is a navigation menu with buttons: History, Unrealized Cheques (selected), Change Password, Mail Box, Edit User Profile, FAQ, and Logout. The main content area displays the account number 00470017021189 and a total unrealized amount of 140,332.85. Below this is a table of cheques:

Cheque Date	Amount	Bank Code	Cheque Number
2010-10-11	100,000.00	7010007	37317
2010-10-11	9,293.76	7010493	62641
2010-10-11	3,779.09	7083378	49400
2010-10-11	73,000.00	7092003	705115
Total	140,332.85		
Grand Total	140,332.85		

At the bottom of the page are icons for 'New To First Page', 'Previous Page', 'Next Page', 'Home', and 'Logout'.

5. Change user password and Reset password

A user can change his Internet banking password any time.

- To Change the password click on the "Change Password" button.
 - Enter the old password and new password.
 - Re-enter the new password for confirmation.
-
- Click on "Change" button.
 - The browser will show the acceptance message.

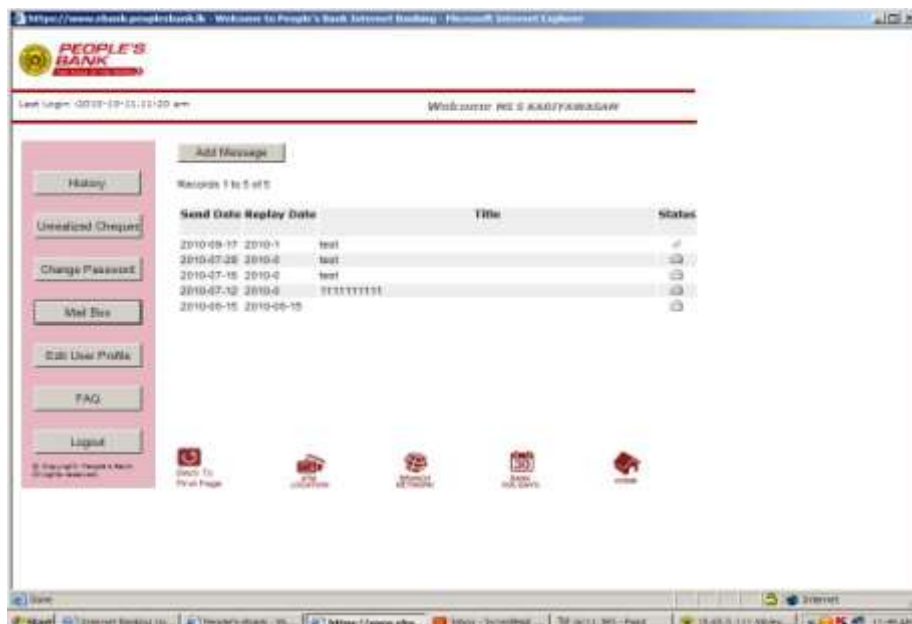
The screenshot shows the 'PassWord Change' page. The left navigation menu is the same as in the previous screenshot, with 'Change Password' now selected. The main content area is titled 'PassWord Change.' and contains a form with the following fields: 'User ID' (pre-filled with 'sanjeewa'), 'Old Password', 'New Password', and 'Confirm Password'. There are 'Change' and 'Back' buttons at the bottom of the form.

- If a user needs to reset the password, he/she should submit a password change request form available at www.ebank.peoplesbank.lk, after resetting the password user will receive a new password to his email.



6. Send a message to Branch Manager

Using this option a user can send a message to the relevant Branch Manager and retrieve the received replies for his previous message.



7. Edit User Profile

A user can change his personal data, that is stored in the user profile of his Internet banking account.

- Click on the "User Profile" button.
- Changes can be done as necessary.
- Click on "Submit" button.
- The browser will show the acceptance of the request.
- **If the active user has changed his/her critical information (Full Name, Name, NIC Address or Account no) Internet banking User ID will be inactivated temporally and the user must visit the Branch for activation process.**

People's Bank Internet Banking - Personal Detail

Last Login: 2023-10-12 12:09 AM

Welcome NS S KARIYAWASAM

Personal Detail

History

Unreconciled Cheques

Change Password

Mail Box

Edit User Profile

FAQ

Logout

Title: MR

Fullname: SANJEEWA KARIYAWASAM

Name: S KARIYAWASAM

Nic: 72009091V

Address: 1588/1 HORAHENA RD KOTTAWA

Email: sanjeewa@peoplesbank.lk

Phone: 0113163998

Phone: 055-666-0006

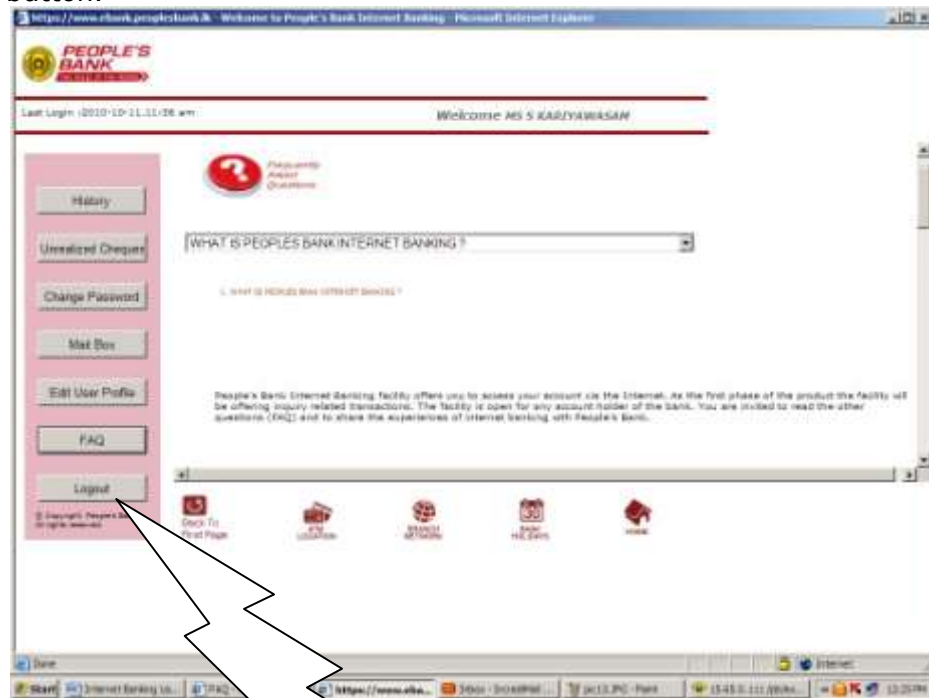
Phone: 0777632099

Type: Domestic/Overseas

Web: IT

8. FAQ (Frequently Asked Questions)

Frequently asked questions and answers are listed under the FAQ button.



9. Log out

After using the Internet banking service we strictly advice to sign off from the site by pressing the "Logout" button