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User Manual For Vostro Agents



People's Bank Internet Banking - Guidelines for Vostro Agents

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1. Vostro Agent User Registration

1. Download the Application and "Terms and Conditions Governing People's Bank Internet Banking Facility for Vostro Agents" (<u>http://www.ebank.peoplesbank.lk/eb/vostroapp.pdf</u>) available under "Vostro Agents" in the Home Page(http://www.ebank.peoplesbank.lk).



2. The document on "Terms and Conditions Governing People's Bank Internet Banking Facility for Vostro Agents " has to be duly signed by the Head of the Agent (Exchange Company /Bank) and is required to be submitted only once for all users.

o http://www.ebank.	peoplesbank.lk/eb/vostroapp.pdf - Microsoft Internet Explorer	
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Address @ http://www	w.ebank.peoplesbank.k/eb/vostroapp.pdf	• 🕞 Go
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	Our Fax: +94112326428 or +94112388586	Ĺ
۳. <u>.</u>	To : Chief Manager- Overseas Customer Services	
	People's Bank Internet Banking Facility ;User ID Request Form for Vostro Agents	
- - -	Please create an User ID for the below mentioned to access the People's Bank Internet Banking Facility;	
	Name of the Exchange : Company & Country	
	Account No. (s) of the Company :	
	User Name in Full :	
	Designation :	
	Service No. :	
	Contact Details of the User:	
n	Telephone No. (Office): Mobile:	
	Fax No. :	-
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3. Duly filled and authorized "Applications for User $\mbox{IDs}^{\prime\prime}$ have to be submitted individually.

4. All documents can be emailed or faxed while the original should reach the following address;

Mr.W D Dayananda Asst. General Manager (OCS) People's Bank Overseas Customer Services No. 59, D. R. Wijewardena Mawatha, Colombo 10. SRI LANKA.

 Fax
 :
 0094 112326428

 E-mail
 :
 wddaya@peoplesbank.lk

Copy to : <u>anomam@peoplesbank.lk</u> <u>fastcash@peoplesbank.lk</u>

- 5. Upon receipt of the duly perfected documents, OCS will create the USER IDs and inform the relevant USERS.
- 6. An Agent can request as many as USER IDs as they wish.

2. Log on to the system.

After the activation process, a user can login to the system.

Steps:

1. In the browser, enter "<u>www.ebank.peoplesbank.lk</u>" and click on the "Registered Users Please login!".(According to user's browser security settings, a security warning may be displayed, user should accept this security warning, also the pop-up windows should be enabled)

elcome to People's net - Microsoft Inter Edit View Favorites Tools Help	net Explorer			
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User Registration Forms		(_
Personal User(Online)		1 and		
Bank Representative -(Online)	, banking at your fingertips			
Vostro Agent	1-225	People's Bank		
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Cherry St	Registered Users	Please login!	Frequently Asked Questions	2
the Charles	People's net requires your browser	o support 128 bit SSL encryption and	Contact Us	
PV Q	Works I Internet Explor If you prefer mozilla Firefox, vers	est what er 6.0 or above. ons 2.0 and above are suitable	Tel: 011-2878387, 011-2878787 Fax: 011-2878388 e-mail: ebank@peoplesbank.lk	_
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2. System will automatically open another window which displays a login form. To enter into the system the user needs to enter a User ID and a password.

BANK	Welcome to 1	People's-net Now you are connected
User Registration Forms		
Personal User(Online)	User Name Password	Purchase from anywhere at your convenience
Bank Representative -(Online)	Login Cance Download Password Enable/Reset Form	I Purchase from anywhere at yo convenience (Personal User)
B	Download Password Enable/Reset Form	(Corporate User) The epitome of convenience. T
180.000	Registered Users Please login	Frequently Asked Questions
& Cant	People's net requires your browser to support 12 works best with	8 bit SSL encryption and Contact Us
ple q	If you prefer mozilla Firefox, versions 2.0 and	ee. above are suitable Fax: 011-2876387, 011-2878787 Fax: 011-2878388 e-mail: ebank@peoplesbank.lk
MAIN		NANS ELCANDE BENANCH
MAIN	ATM DEPOSIT BA	NK EXCHANCE BRANCH DAYS RATES BEANCH

3. After successful login

1. List of accounts

The browser shows the list of registered accounts and their balances.

Login :			Welcome MR SANIEEWA		
History	List of acco	ount(s) Imber, to display your t	ransaction details or perform	transaction.	
riiotary	Account Number	Account Type	Account Name/Nick Name	Balance	
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Edit User Profile FAQ Logout	C Back To I Frict Page Lo	Almon Remote	mainFrame CO SO No MARK NC COPR	HOME	

2. Balance Inquiry

A user can inquire his/her or corporate account details as follows.

Select the account to be inquired from the list. The browser shows the summary of account details as following.

- Account number
- Account type
- Account balance
- Recent/Last seven transactions

1325 nt	S KARIYAWASAM Current Balance	11,967.79
1325 nt	S KARIYAWASAM Current Balance	11,967.79
nt	Current Balance	11,967.79
	Current Balance	11,967.79
Balance	Refer	ence
11,967,79	708 /0083174502	2/ATM-MALABE SERV
21,970.79		DD1-D.Tax 300910
22,039.21	20	04-MEDICAL CLAIMS
6,491.26	328 /0082602610	ATM-KOTTAWA BRA
8,994.26		
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3. Transaction history

- Click on the "History" button.
- Select the account if there are more than one account.
- Give the desired date range by selecting the calendar or type the exact dates according to the given date format. (History of the past 6 months transactions can be retrieved)
- If a user wishes to download transactions in TXT format, He/She needs to select the "Download" option and press submit button.

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	Account H	listory					
History	Account N	umber :	204200100091325	•			
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	Date From (yyyy-mm-dd)					
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Date Type Amount Balance Reference 2010-10-09 D 10,003,00 11,967,79 708,0003174502/ATM-MALABE SERV ange Password 2010-10-09 D 10,003,00 6,842 21,970,79 Mail Box 2010-10-02 D 25,503,00 6,991,26 328,008,260,2610/ATM-MALABE SERV 2010-10-09 D 15,547,95 22,039,21 MEICLAIMS 2010-10-07 C 15,547,95 22,099,26 2010-10-40 Valid Box D 5,547,95 22,099,24 MEICLAIMS 2010-10-07 C 12,547,95 328,904,262 2010/HTM-KOTTAWA BRA 2010-09-29 D 25,003,00 8,973,34 708 /008/2422529/ATM-MALABE SERV 2010-09-29 D 15,003,00 8,973,34 704 /008/2422529/3750/ATM-MALABE SERV	
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• If the user selects "Download" option, the system will pop-up the File Download option.

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Last Login :2010-10-10,6:20 pm	Welcome MR SANJEEWA	
History	DownLoad File	
Unrealized Cheques	File Download Do you want to open or save this file? Name: 204200100091325.sp	
Change Password Mail Box	Type: Compressed (apped) Folder, 797 bytes From: www.ebank.peoplesbank.k Open Save Cancel	
Edit User Profile FAQ	Aways ask before opening this type of file While files from the Internet can be useful, some files can potentially harm your computer. If you do not that the source, do not open or save this file. Which also takes	
Logout © Copyright: People's Bank: Al rights reserved. Back To First Page		
Downloading from site: https://www.ebank.people	esbank.lk/eb/statement/204200100091325.zip	net //
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4. Change password and Reset password

A user can change his/her Internet banking password at any time.

- To Change the password click on the "Change Password" button.
- Enter the old password and new password.
- Re-enter the new password for confirmation.
- Click on "Change" button.
- The browser will show the acceptance message.

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User Profile					
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• If a user needs to reset the password, he/she should submit a "Password Enable/Reset request Form" available at Login page, after resetting the password user will receive a new password to his email.

	https://www.ebank.peoplesbank.lk - People's Net e-Ban	king - Microsoft Internet Explorer	
	BANK	Welcome to People's-net!	The Low Back for the P
	Applications for new Users Personal User (Online) Corporate User	Registered Users please login!	Contract Us Tei: 011-2878287, 011-2878387 Fax: 011-2878787 e-mail: ebank@peoplesbank.ik Tips for e-banklag
orms	Bank Rep. (Online)	User ID Password Login Cancel	Remember to log off after each session Never reveal your password to anyone including your bank staff. Avoid performing online transactions on a public computer or a shared
		Download Password Enable/Reset Form (Personal User) Download Password Enable/Reset Form (Corporate User) People's net requires your browser to support 128 bit SSL encryption and works best with Internet Explorer 6.0 or above. If you prefer mozilla Firefox, versions 2.0 and above are suitable	network. Keep your Operating System up-to- date with latest patches and updated anti-virus software.
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5. Send a message to Branch Manager

Using this option a user can send a message to the relevant Branch Manager and retrieve the received replies for his previous message.

gin :2010-10-11,11:	20 am		Welcome MS S KARIYA	WASAM	
	Add Message				
History	Records 1 to 5 of 5				
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FAQ					
Logout					
ayright. People's Bank. hts reserved.	Back To First Page			HOME	
	t interventions the india				

6. Edit User Profile

8.

If any USER wishes to amend his/her USER Profile; such request should be sent to the Chief Manager (OCS) as a written request authorized by the relevant authority of the Bank/Exchange Company.

Email: anomam@peoplesbank.lkCc: fastcash@peoplesbank.lk

Fax : 0094-11-2388586

7. FAQ (Frequently Asked Questions)

Frequently asked questions and answers are listed under the FAQ button.

		Welco	ome MS S KARIYA	WASAM	
	Frequently Asked Questions				
History					
Unrealized Cheques WHAT IS	PEOPLES BANK INTE	ERNET BANKING?		-]
Change Password	HAT IS PEOPLES BANK INTERNET	BANKING ?			
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Edit User Profile Peop be of ques	le's Bank Internet Banki ffering inquiry related tra tions (FAQ) and to <mark>share</mark>	ng facility offers you t nsactions. The facility the experiences of ir	o access your account is open for any accou iternet banking with Pe	via the Internet. As t nt holder of the bank cople's Bank.	he first phase of the product . You are invited to read the
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After using the Internet banking service we strictly advice to sign off from the site by pressing the "Logout" button