
People's-net

User Manual For Vostro Agents



People's Bank Internet Banking - Guidelines for Vostro Agents

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1. Vostro Agent User Registration

1. Download the Application and "Terms and Conditions Governing People's Bank Internet Banking Facility for Vostro Agents" (<http://www.ebank.peoplesbank.lk/eb/vostroapp.pdf>) available under "Vostro Agents" in the Home Page(<http://www.ebank.peoplesbank.lk>).



2. The document on "Terms and Conditions Governing People's Bank Internet Banking Facility for Vostro Agents " has to be duly signed by the Head of the Agent (Exchange Company /Bank) and is required to be submitted only once for all users.



3. Duly filled and authorized "Applications for User IDs" have to be submitted individually.

4. All documents can be emailed or faxed while the original should reach the following address;

Mr.W D Dayananda
Asst. General Manager (OCS)
People's Bank
Overseas Customer Services
No. 59, D. R. Wijewardena Mawatha,
Colombo 10.
SRI LANKA.

Fax : 0094 112326428
E-mail : wddaya@peoplesbank.lk
Copy to : anomam@peoplesbank.lk
fastcash@peoplesbank.lk

5. Upon receipt of the duly perfected documents, OCS will create the USER IDs and inform the relevant USERS.
6. An Agent can request as many as USER IDs as they wish.

2. Log on to the system.

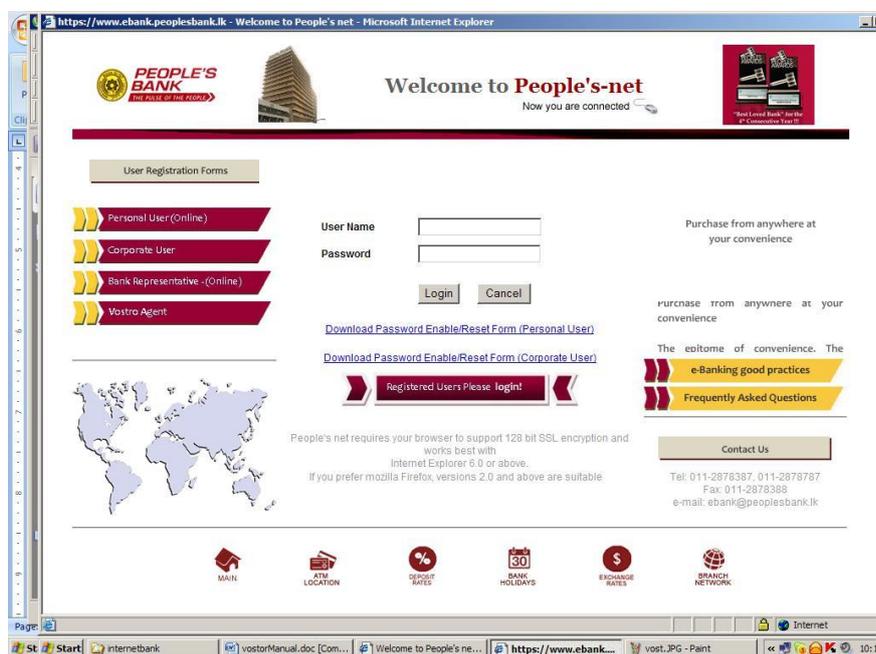
After the activation process, a user can login to the system.

Steps:

1. In the browser, enter “ www.ebank.peoplesbank.lk” and click on the “ Registered Users Please login!”.(According to user’s browser security settings, a security warning may be displayed, user should accept this security warning, also the pop-up windows should be enabled)



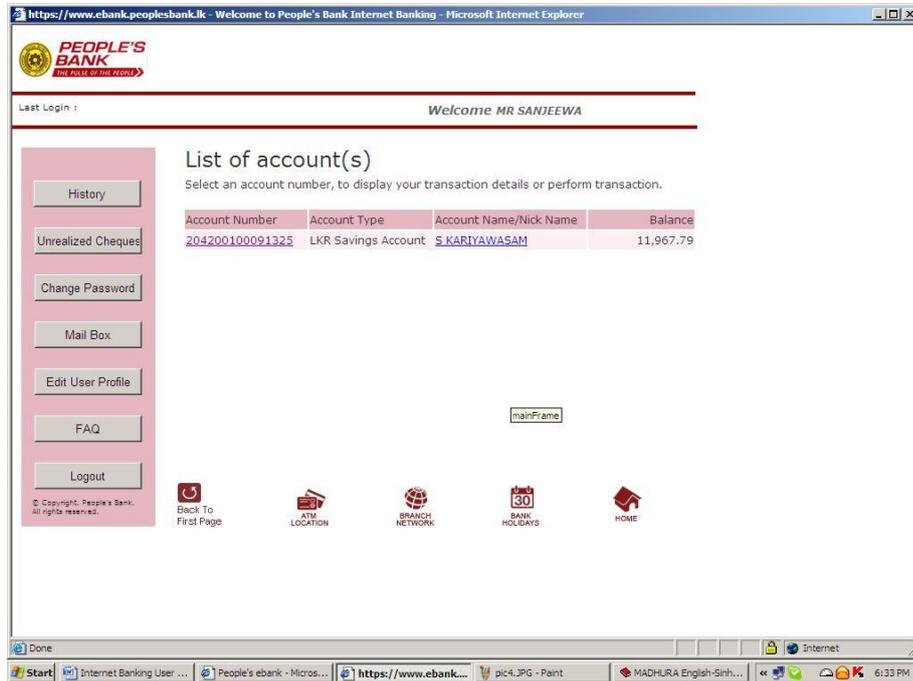
2. System will automatically open another window which displays a login form. To enter into the system the user needs to enter a User ID and a password.



3. After successful login

1. List of accounts

The browser shows the list of registered accounts and their balances.



2. Balance Inquiry

A user can inquire his/her or corporate account details as follows.

Select the account to be inquired from the list. The browser shows the summary of account details as following.

- Account number
- Account type
- Account balance
- Recent/Last seven transactions

Quick View...

Account Number: 204200100091325 S KARIYAWASAM

Account Category: Savings Account

Available Balance: 11,987.79 Current Balance: 11,987.79

Recent/Last transaction(s)

Date	Type	Amount	Balance	Reference
2010-10-09	D	10,003.00	11,987.79	708 /0083174502/ATM-MALABE SERV
2010-10-08	D	68.42	21,970.79	DD1-D.Tax 300910
2010-10-07	C	15,547.95	22,039.21	204-MEDICAL CLAIMS
2010-10-02	D	2,503.00	6,491.26	328 /0082602610/ATM-KOTTAWA BRA
2010-09-30	C	120.32	8,994.26	
2010-09-29	D	15,003.00	8,873.94	708 /0082422529/ATM-MALABE SERV
2010-09-29	D	25,003.00	23,876.94	704 /0082397350/ATM-HEAD QUARTE

3. Transaction history

- Click on the "History" button.
- Select the account if there are more than one account.
- Give the desired date range by selecting the calendar or type the exact dates according to the given date format.(History of the past 6 months transactions can be retrieved)
- If a user wishes to download transactions in TXT format, He/She needs to select the "Download" option and press submit button.

Account History.....

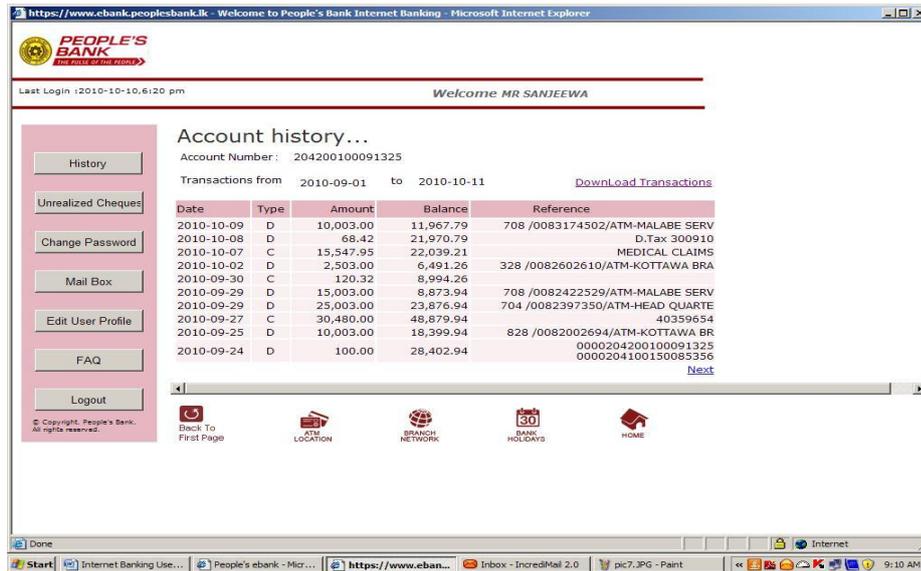
Account Number :

Date From (yyyy-mm-dd)

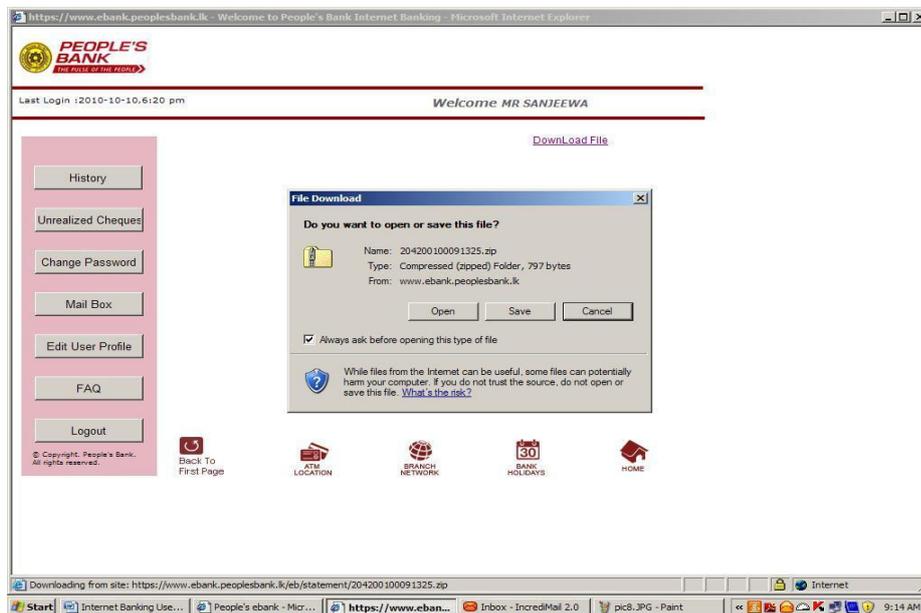
Date To (yyyy-mm-dd)

View Download

[FileFormat](#)



- If the user selects "Download" option, the system will pop-up the File Download option.



4. Change password and Reset password

A user can change his/her Internet banking password at any time.

- To Change the password click on the "Change Password" button.
- Enter the old password and new password.
- Re-enter the new password for confirmation.
- Click on "Change" button.
- The browser will show the acceptance message.

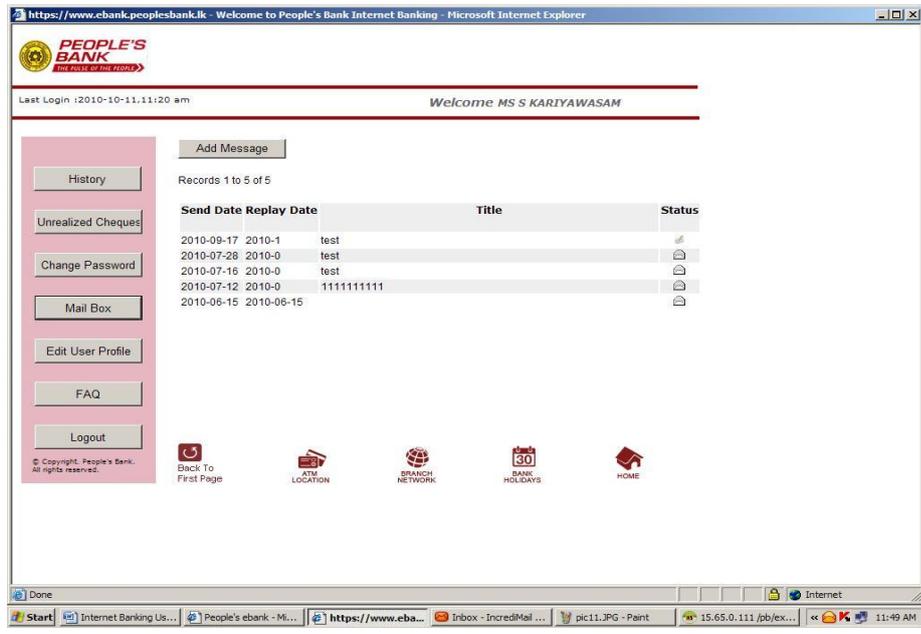


- If a user needs to reset the password, he/she should submit a "Password Enable/Reset request Form" available at Login page, after resetting the password user will receive a new password to his email.



5. Send a message to Branch Manager

Using this option a user can send a message to the relevant Branch Manager and retrieve the received replies for his previous message.



6. Edit User Profile

If any USER wishes to amend his/her USER Profile; such request should be sent to the Chief Manager (OCS) as a written request authorized by the relevant authority of the Bank/Exchange Company.

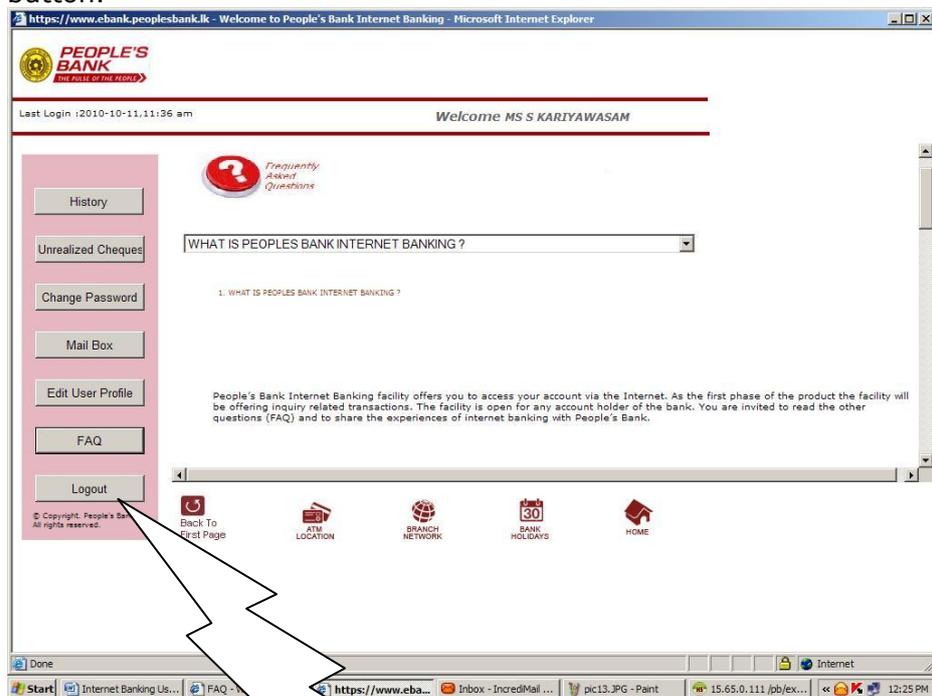
Email : anomam@peoplesbank.lk

Cc : fastcash@peoplesbank.lk

Fax : 0094-11-2388586

7. FAQ (Frequently Asked Questions)

Frequently asked questions and answers are listed under the FAQ button.



8. Log out

After using the Internet banking service we strictly advice to sign off from the site by pressing the "Logout" button